hysi

Version 1.8
Effective from 16 October 2026

Privacy Policy

How Hysi processes personal data

1. Who is responsible

Hysi is provided by **Hysi Premer** (sole proprietorship), Norwegian organisation number 937 439 725, Gøteborggata 6B, 0566 Oslo, Norway. Hysi Premer is the controller of the personal data processed in the Hysi app, on **hysi.app** and on the website **www.hysi.app**.

Send questions about privacy, and requests for access, correction or deletion, to **post@hysi.app**.

2. In short

Hysi is an app for keeping track of your things: where they are, what they are, what they cost and who in the household moved them. We process what the app needs to work, and nothing more.

- We sell no data, show no advertising and use no tracking for marketing.
- The app has no analytics tools. Errors in the app are reported without names or content.
- The AI features are off until you turn them on, and nothing is added or put out without your approval.
- We read messages in Loppis only when a conversation is reported, and neither the e-mail notice nor the push notification holds the message itself.
- You only get push notifications if you allow them on your phone, and you choose which ones under «Profil › Varsler» (Profile › Notifications).
- Your position is only used when you ask for it in Loppemarkedet. It is rounded to about a kilometre and not stored.
- If you delete a thing, it, its photos and its history are deleted for good within minutes.
- You can delete your account and all your content in the app whenever you like.

3. What we process, why, and on what basis

Data	Purpose	Legal basis
Account: name, e-mail address, password (stored as a hash) or, when you sign in with Apple or Google, the provider's fixed id for you, and sign-in sessions with IP address and information about the browser or app (user agent)	Creating the account, signing you in, sending confirmation and password reset, and signing out other devices	Contract (GDPR art. 6(1)(b))
Profile picture, if you add one: one small, square image without location or other metadata	Showing who you are to the people you share a household with	Contract
Households, members and roles	Sharing the inventory with the people you invite	Contract

Data	Purpose	Legal basis
The inventory: places, things, makes, models, descriptions, tags, quantities, and the history of who added, moved and changed what	The service itself: finding your things again	Contract
Photos of things and rooms: the photos of things, and the room photos you take with «Room» in the scanner, which are stored on the place (at most six photos per place, the background photo included)	Showing you and the household what a thing or a room looks like, and showing the room photos in the insurance report. Location and other metadata are removed before upload	Contract
Purchase details and receipts: price, date, shop and the receipt (photo or PDF)	Showing what things cost, finding the receipt again and making the insurance report	Contract
Damage report in the insurance report, if you make one: what happened, when and where, the description, whether the police were told, what became of the things, photos of the damage and the scene, and documents with amounts after the damage	Making the report about the damage when you ask for it	Contract
Invitations: the e-mail address you invite	Sending the invitation	Contract (for you); legitimate interest (for the person invited, art. 6(1)(f))
Devices: a random id per phone, app version and platform (not the device name)	Syncing between your phones and signing a phone out	Contract
Push notifications, if you allow them: the address Apple gives the phone for notifications from Hysi (push token), which sign-in it belongs to, the language for the notifications, when you last got a notification about a message, and your choices under «Profil › Varsler»	Telling you about new messages in Loppis, a flea market that will soon be deleted, a new member of the household and a new sign-in to your account	Contract
Photo analysis with AI, only if you turn it on: the photo analysed, categories and text the phone read on the thing (up to eight of each, such as a brand name or model number), and the suggestions	Suggesting names and things in a photo. Nothing is added until you approve it	Consent (art. 6(1)(a)), which you can withdraw in the app
Room analysis with AI, only if you accept it: one or two photos of a whole room, with everything visible in it, downscaled to at most 1,600 pixels, and the list that comes back, with the name, the count and where in the photo each thing is	Suggesting a list of the things in the room. The cut-outs of the things are made on the phone. Nothing is added until you have reviewed the list and confirmed it	Separate consent, which you can withdraw in the app. Turning photo analysis off also stops room analysis
Reading receipts with AI, only if you agree: the receipt and the lines read, with brand, model and article number where the receipt shows them	Suggesting shop, date and item lines. The suggestions are stored with us for 90 days, but nothing is entered in your receipts until you confirm	Separate consent, which you can withdraw in the app
Bundled listing suggestions with AI, only if you agree: the name, brand, model, quantity and tags of the things you want to sell together, the category and condition you chose, and the purchase year and price per piece where they are recorded; and the suggestion that comes back	Suggesting a title, text and price for a bundled listing on your flea market. Photos, receipts, shops and places are not sent. The suggestion is stored with us for 90 days, but nothing is put out until you tap «Legg ut» (put out)	Separate consent, which you can withdraw in the app

Data	Purpose	Legal basis
Flea market (loppis): the name of the flea market and what you write about it, the postcode and the address if you give one, and the things you put out, alone or several together in one listing, with title, text, price, photos, how they are delivered, size and fit (women, men, unisex) where the thing has them, and the receipt photo when the thing has one	Showing the things on a public page (**hysi.app/loppis/…**) that anyone with the link can open, and in Loppemarkedet, where they can be searched and filtered, if you leave it on	Contract (for you as the seller)
Searching Loppemarkedet: the words and filters you search with, and the place you search from: a postcode or place you type, or your position if you tap «Bruk min posisjon» (use my position) and allow it, rounded to about a kilometre	Showing things and flea markets nearby, with the distance. The position is only fetched when you ask for it	Contract (in the app); legitimate interest (on the website)
Messages in Loppis: the conversations and messages you send and receive, which thing they are about, the name you give as a buyer, who in the household wrote each message on the seller side, whether a conversation is read, archived or deleted, and blocks	Letting buyer and seller write to each other about a thing, notifying you of new messages, and preventing fraud and abuse	Contract
Reports about Loppis: the reason, what you write and your e-mail address if you give one; for a conversation also a copy of the last 50 messages; for the person the report is about, the decision (a hidden listing or flea market, being barred from Loppis, a closed conversation or being barred from messages)	Handling reports of unlawful or objectionable content, enforcing the terms and answering you	Legal obligation (Art. 6(1)©, EU Digital Services Act Art. 16–17) and legitimate interest
Crash reports: error type, place in the code, app version, operating system, phone model, language and region, and a random installation id. If the app hangs, also how long and which parts of the code were running	Finding and fixing errors in the app. No names, content, error messages or e-mail addresses are included	Legitimate interest (art. 6(1)(f))
Technical server logs, without names, e-mail addresses or content	Operation, troubleshooting and security	Legitimate interest
Enquiries to post@hysi.app	Replying to you and following up	Contract or legitimate interest, depending on the enquiry

Search text is only used to answer the search and is not stored. The same goes for searches in Loppemarkedet: the words, filters and place or position are only used to find the results and the distance, and are neither stored nor logged. The position is rounded on the phone or in the browser before it is sent, and the distance is measured to the centre of the flea market's postcode, never to an address. The centre of each postcode is made from Kartverket's open address data (CC BY 4.0) and lives in the app and on the server; nothing is sent to Kartverket. If you search on the website with your position, the rounded position is in the page's address, so it goes along if you share the link. QR labels contain only a random number, no information about you or your things. The QR code and poster you can share for a flea market contain only the link to the flea market page. The insurance report is made on the server when you ask for it: what you write on the front page (for example name, address, policy and claim number) is remembered only on your phone, and neither the front page nor the report is stored by us. If you make a report about a damage, the same goes for what you write about the damage, what became of the things, and the photos and documents you add: they stay only on your phone until you end the case or sign out, are sent along when you ask for the report, and are used only to make it. The photos have their location and other camera details

removed before they are kept on the phone. The description may be about a crime; do not write the names of others beyond what the insurer needs.

You decide what you register. Avoid entering information about other people beyond what is needed, for example photos showing other people.

4. Who sees the data

In the household. The members of a household see the inventory, photos and history in that household, including who added and moved what. Owners, administrators and members also see prices and receipts; guests do not. Only owners and administrators manage the flea market. Your first household is named after your first name, and you can change it. The name is shown to the members and in the invitations you send.

On the flea market page. When you publish a flea market, anyone with the link can see its name, what you have written about it, and the things you have put out, with title, text, price and photos, without an account. If a thing has a receipt (a photo), it is shown too, unless you turn it off for that thing. A receipt may show information such as a name, card digits or other purchases; check it before you publish. If you put out several things together in one listing, the names of the things in it are shown too, and that listing never shows a receipt. The postcode is shown with its place, municipality and county, and the address is shown if you have given one. If the flea market is in Loppemarkedet, anyone can find the page and see the address, so only give an address you want to share with everyone. Where the thing is kept at home, the household's name and who you are are never shown. What you paid is not shown, but a receipt may show it. Flea market pages are not offered to search engines. When you take the flea market down, mark a thing as sold or take it out, it disappears from the page at once; a photo already shown may remain in a browser for up to five minutes, and in the server's memory for up to ten minutes, but the server only serves it while the thing is out. The receipt photo is not cached. Wherever you share the link, for example a marketplace or a social media group, processes the data under its own terms.

In Loppemarkedet. Loppemarkedet (**hysi.app/loppis/marked**, and the Loppis tab in the app) shows the flea markets that are published right now and the things in them, and anyone can search and filter across the flea markets, also by distance. A flea market is listed there with its name, the place you have written, postcode, postal place, municipality and county, the number of things and up to three photos, for as long as it is published and has something out. The things are listed with title, price, category, condition, delivery, size, fit, tags, the first photo and postal place and municipality, and a bundled listing with how many things it holds. The address, what you have written about the flea market, the things' descriptions and the receipt photo are never in Loppemarkedet, but from it anyone can open the flea market page and the things, with the address if you have given one. «Vis i Loppemarkedet» (show in Loppemarkedet) is on when you make a flea market, and you can turn it off in the app at any time; the flea market and its things then leave Loppemarkedet within a few seconds, and the page is only available to those who have the link. The overview without searches and filters may be shown in search engines, and a search engine may take time to update what it has stored; searches, filtered views and the flea market pages themselves are not offered to search engines.

Messages in Loppis. Buyer and seller write to each other in the app, and both have a Hysi account. The seller side is the owners and administrators of the household that has the flea market. They see the same conversations and which of them wrote each message. The buyer sees only the flea market's name, never the names of people in the household. The seller sees the name the buyer gave, which is filled in from the account and can be changed. Neither of you sees the other's e-mail address, and others in the buyer's household see nothing. We do not read messages, except when a conversation is reported. If a message is still unread after two minutes, you get an e-mail with the thing's title and a link to the app, never the

message or the name of who wrote it. If one of your phones has already had a push notification about the message, we do not send the e-mail.

Push notifications. If you allow notifications, Hysi sends them through Apple's push service. Apple gets the phone's push token and the text of the notification: the title of the thing a new message is about, the name of a flea market that will soon be deleted, the household's name and the first name of a new member. Apple also gets the number of unread conversations, shown on the app icon, and an id the app uses to open the right page. A notification never holds the message itself, the name of who wrote it or e-mail addresses, and a notification about a new sign-in does not say where or from which device. Whether notifications show on the lock screen is up to your phone's settings. Under «Profil › Varsler» you turn each kind of notification on and off.

Profile picture. If you add a profile picture, you and the other members of the households you belong to see it. It is not shown in Loppis or anywhere else in public.

Reports and blocking. Anyone can report a flea market or a thing, in the app or on the page, and either side can report a conversation in the app. A report is read only by us. We store the reason, what the reporter wrote and their e-mail address if given, to handle the report and answer. A report about a conversation includes a copy of the last 50 messages, and that copy is what we read. If we hide something, bar a seller from Loppis, close a conversation or bar an account from messages, the person concerned is told by e-mail what and why, but never who reported it. If you block a seller in the app, the seller is hidden on your phone and the block is also stored with us, so you cannot write to each other. In a conversation both buyer and seller can block the other; the one who is blocked only sees that the conversation is closed.

Signing in with Apple or Google. If you sign in with Apple or Google, we get your name, your e-mail address and the provider's fixed id for you. Apple lets you hide your address; we then get a forwarding address from Apple. We store no tokens from Apple or Google. Apple and Google are controllers of their own sign-in, under their own terms. If you delete your account, we ask Apple to revoke the access Hysi was given.

Suppliers (processors). We use suppliers that process data on our behalf and only on our instructions. Who they are, what they receive and where are set out in section 6 and in the overview «Processors and sub-processors».

We do not share data with anyone else unless the law requires it.

5. Where the data is stored

- **On your phone** there is an encrypted copy, so the app works offline. It is deleted when you sign out, or when another account signs in on the phone. Language, appearance and app lock are settings on the phone, and so are the place, distance and view you last chose in Loppemarkedet (your position is not stored). The app lock uses the phone's own recognition (Face ID, Touch ID, fingerprint or passcode); neither the app nor we learn anything about your face or finger. Messages in Loppis are not stored on the phone; the app fetches them while you have them open.
- **The server** is in Norway, at Deploi AS. The profile picture and the push token are in its database.
- **Photos, receipts and backups** are stored with Cloudflare, with data storage in the EU. Backups are encrypted to a key neither Cloudflare nor the server holds.

6. Transfers outside the EEA

Some suppliers may process data outside the EEA, in particular in the United States. This takes place on the basis of the European Commission's standard contractual clauses (SCC) and/or the EU–US Data Privacy

Framework (DPF):

- **Resend** sends e-mail from the app (confirmations, invitations, links and notices of new messages, without the message itself) and stores the e-mails and delivery logs in the US for 30 days.
- **Sentry** receives crash reports in its EU region, but the agreement allows processing in the US.
- **OpenAI** processes the photo, the room photos or the receipt you have chosen to analyse, and the details of the things you ask for a bundled listing suggestion for, only if you have consented. Processing may take place outside the EEA. OpenAI does not use the content to train models, but may keep it for up to 30 days to detect abuse.
- **Apple** delivers push notifications to iPhones through its own push service, which is also run from the USA, under Apple's terms for developers. A notification that cannot be delivered at once is held by Apple until the phone is online, for three days at most.
- **Microsoft** provides the post@hysi.app mailbox, and **Vercel** runs the website; both may process data outside the EEA under their agreements.

7. How long we keep data

Data	How long
Account and inventory	Until you delete the account in the app («Delete all data»)
A thing you delete	Emptied within minutes: its name, description, photos, purchase details, history and links to receipts are deleted. What is left is an empty marker without content, so the phones know the thing is gone. A thing in an open listing is emptied when the listing is sold, withdrawn or expires
Sign-in sessions with IP address and user agent	400 days after last use, or until you sign out, change password or delete the account
Profile picture	Until you remove it or delete the account
Push token and language for notifications	Until you sign out on the phone, turn off notifications for Hysi on the phone, sign out other devices or change password, until the sign-in expires or Apple says the token is no longer valid, or the account is deleted
Your choices under «Profil › Varsler»	Until you delete the account
Notifications waiting at Apple	Until the phone has received them, three days at most
Invitations, with the invitee's e-mail address	Until the household is deleted, or until the person invited deletes their account
Photo analyses, room analyses, suggestions and names of cut-outs	90 days after the analysis finishes, also if the thing is deleted. The room photos stay on the place until you delete them or the place
Lines read from a receipt with AI	90 days after the reading finishes. The receipt you confirm stays until you delete it
Bundled listing suggestions from AI	90 days after the suggestion finishes. The listing you put out is deleted with the flea market
Flea market with the things put out	Deleted 60 days after the flea market was made. The things, photos and receipts in Hysi stay

Data	How long
Searches in Loppemarkedet, including the place and position	Not stored
What you add to a report about a damage	On your phone until you end the case or sign out. On our server only while the report is made
Reports about Loppis	180 days after the report is decided, with the e-mail address and the copy of the messages, also if an account is deleted, because it is the basis for the decision. A report that is not decided stays until it is
Being barred from Loppis	Until the account is deleted
Messages in Loppis	12 months after the last message in the conversation, or until both have deleted it. If the buyer deletes the account, the buyer's conversations are deleted; if the household is deleted, the household's are
Blocks	Until they are lifted, or the account or household is deleted
Being barred from messages	Until it is lifted or the account is deleted
Backups	Up to 35 days. Used only if the server has to be restored, never to bring back a single account. The server provider's own copy of the server rotates out within four weeks
Log of deleted accounts and things	36 days, only random ids and a time, without names or content, so a restore does not bring a deleted account or thing back
E-mail sent from the app (at Resend)	30 days
Crash reports (at Sentry)	30 days
Technical logs	Rotated continuously
Enquiries to post@hysi.app	As long as the matter requires, and no longer than necessary

8. When you delete your account or something in it

«Delete all data» in the app deletes your account with the profile picture and push notifications, the households where you are the only member with all their content, photos, receipts and flea markets, and your own AI requests. In households others still use, you leave; what you added there stays for the others, and the history then shows an anonymous id instead of you. The conversations where you are the buyer in Loppis are deleted; messages you wrote for a household others still use stay in the conversation without your name. If you are the only owner of a household others use, you must hand the ownership to someone else first.

If you delete a thing in the app, it is deleted for good within minutes, with its photos, purchase details and history (see section 7). The receipt itself stays until you delete it. If you delete a place, the place's photos are deleted, while the place's name and history stay in the household's data until the household is deleted. A place with things in it can only be deleted once the things are moved or deleted. Deletion from backups happens as they rotate out, within 35 days at the latest.

9. Your rights

You have the right to request access to, correction of and deletion of data about you, to request restriction of processing, to object to processing based on legitimate interest, and to receive your data in a machine-

readable format (data portability). You can withdraw consent to the AI features in the app at any time; this does not affect processing before the withdrawal.

Much of this you can do yourself: change and delete in the app, export places and things as CSV or JSON («Export all»), and request a full copy of the household with photos and receipts by e-mail. The full copy does not include messages in Loppis, because they hold other people's data; if you ask for access, you get the conversations where you are the buyer and the messages you wrote as a seller, your profile picture, your choices for notifications and which sign-ins get push notifications (without the token itself). For everything else, write to **post@hysi.app**. We reply without undue delay and within one month at the latest, once we have confirmed that the request comes from you.

If you believe we process data in breach of the rules, you can complain to the Norwegian Data Protection Authority, Datatilsynet (**datatilsynet.no**). We appreciate it if you contact us first.

10. Security

The connection between the app and the server is encrypted (HTTPS), and the copy on the phone is encrypted. Photos and receipts are kept in private storage and fetched only through short-lived, signed links after the server has checked that you have access. Every request is checked against the household and your role. Backups are encrypted before they leave the server. Access to operations is limited to the person who operates Hysi.

11. Automated decisions

We make no decisions about you based solely on automated processing. Suggestions from AI are only suggestions; you decide what is added and put out.

12. Children

Hysi is intended for people aged 13 or older. The AI features are based on consent and should only be turned on by people aged 13 or older.

13. The website www.hysi.app

The website is run by Vercel. When you visit it, your IP address and browser information are processed in Vercel's logs to deliver and secure the site. The website has no analytics tools or marketing tracking.

- **Cookie: hysi_language** remembers the language you chose, for one year. It is necessary for that function and used for nothing else.
- **Browser storage:** the choice between light and dark appearance is remembered in your browser (**localStorage**).
- **Chat:** the website has a chat provided by Kigent (**www.kigent.no**). What you write in the chat is processed to answer you and may be processed outside the EEA by Kigent's sub-processors, listed at **www.kigent.no/underleverandorer**. Do not write sensitive information in the chat.

14. Changes

We update this policy when the service or the processing changes. We announce material changes in the app before they take effect. The current version is always available at **www.hysi.app**.

This English version is a translation. If the versions differ, the Norwegian version applies.