Terms of Use

Terms for using Hysi

1. About these terms

These terms apply when you use the Hysi app and the services on **hysi.app**, including the flea market pages. Hysi is provided by **Hysi Premer** (sole proprietorship), Norwegian organisation number 937 439 725, Gøteborggata 6B, 0566 Oslo, Norway, e-mail **post@hysi.app** («we»).

By creating an account, you accept these terms. How we process personal data is set out in the privacy policy, which forms part of these terms.

2. The service

Hysi is an app for keeping track of the things in a household: where they are, what they are, what they cost, receipts and photos. You can share the inventory with others in a household, print QR labels, make an insurance report and sell things at a flea market. Some features use artificial intelligence (AI) and are off until you turn them on.

Hysi is free to use today. If we introduce paid features, you will be told in the app in advance, and no payment is made unless you choose it yourself.

We develop the service continuously and may add, change or remove features. If we remove something material that you use, we will give you reasonable notice and make sure you can take your data out.

3. Account

- You must be at least 13 years old to create an account.
- You can create the account with an e-mail address and a password, or sign in with Apple or Google.
- The information you give must be correct, and the account is personal.
- You are responsible for keeping your password secret and for what is done from your account. If you think someone else has gained access, change your password, sign out other devices in the app and let us know.

4. Households and roles

A household can have owners, administrators, members and guests. Whoever invites decides the role. Everyone in the household sees the inventory, photos and history there; guests do not see prices and receipts. The owner of a household is responsible for who is invited and which roles they get. When someone is removed from a household, they lose access at once.

5. Your content

What you register is yours. You grant us the right to store, process and display the content as needed to provide the service to you and to those you share with, and for nothing else.

You are responsible for the content you add and for having the right to add it. Do not add content that is unlawful, that infringes other people's rights, or information about other people without a basis for doing so.

We take backups, but Hysi is not an archive. Feel free to take a copy of what matters to you with the export features in the app.

6. Flea market (loppis)

With a flea market you can sell things you have in Hysi from a page of your own at **hysi.app/loppis/…**.

- **You are the seller.** A purchase is agreed between you and the buyer. Hysi is not a party to the sale, does not take payment and does not arrange collection or delivery. If you say a thing can be sent, you agree shipping and payment with the buyer yourself.
- **The description must be correct.** You are responsible for what you put out being accurate and for having the right to sell it. As a private seller, the Norwegian Sale of Goods Act applies between you and the buyer.
- **Not everything may be sold.** You may not put out things that are unlawful to sell or own, stolen goods, weapons, medicines, alcohol or tobacco, live animals, dangerous products or anything that infringes other people's rights.
- **No objectionable content.** Names, text and photos on Loppis must not contain hate speech, harassment, threats, discrimination, violence or sexual content, nor personal data about others. We have zero tolerance for this. Some words are refused before they are published.
- **The page is public** to anyone with the link once the flea market is published. If a thing has a receipt photo, it is shown on the page until you turn it off for that thing. Check that the receipt shows nothing you do not want to share.
- **Loppemarkedet.** A published flea market is also listed in Loppemarkedet with its name, place and postcode, and the things you put out can be searched and filtered there, with title, price, first photo, delivery, size, fit and area, unless you turn off «Vis i Loppemarkedet». The overview may be shown in search engines, and from it anyone can open the flea market page and the things. The address, if you give one, is shown on the flea market page, not in Loppemarkedet. Only give an address you have the right to use and want to share with everyone.
- **The flea market is deleted 60 days after it was made.** The things, photos and receipts in Hysi stay.
- **Messages.** Buyer and seller can write to each other about a thing in the app, and both need a Hysi account. Messages must be about the sale. Do not send advertising, threats or harassment, and do not ask for or send card numbers, codes, BankID or links to pay or sign in; Hysi never asks for any of these. Agree on payment and pickup between yourselves, and be careful about paying in advance to someone you do not know. There are limits to how many conversations and messages an account can send.
- **Reports and blocking.** Anyone can report a flea market or a thing with «Rapporter» (report) in the app or on the page, and either side can report a conversation in the app. We review reports within 24 hours. In the app you can also block a seller, so their flea market and things disappear from Loppis on your phone and you cannot write to each other, and in a conversation both buyer and seller can block the other.
- **When the terms are broken.** We may hide a listing or a whole flea market that breaks these terms or the law, bar accounts from selling on Loppis, close a conversation and bar accounts from sending messages.

You are told by e-mail what was hidden and why, and can reply if you think the decision is wrong. We may report unlawful content to the authorities where the law requires it.

7. AI features

Photo analysis, reading of receipts and suggestions for the text and price of a bundled listing on your flea market use AI and are turned on with your consent. AI can be wrong. The results are suggestions. They are stored with us for a while (see the privacy notice), but nothing is added to your inventory or put out on your flea market until you have reviewed and approved it. If you put out a listing with text or a price from AI, it is yours like any other listing, and section 6 applies. You can withdraw your consent in the app at any time.

8. Insurance report

The insurance report is made from the information you have registered. You are responsible for it being correct. We do not promise that an insurer will accept the report as documentation; that is for the insurer to decide. In a report about a damage, the incident, the statuses, the amounts and the documents are what you entered or added; Hysi does not check them.

9. Acceptable use

You must not misuse the service. Among other things, you must not

- try to gain access to other people's accounts, households or data,
- test, circumvent or attack the security, or put an abnormal load on the service,
- extract content automatically (scraping) or resell access to the service,
- use the service for anything unlawful, for fraud or to harass others.

10. Availability and liability

We do our best to keep Hysi available, secure and working as described, but the service is provided as is, and we cannot promise that it is always available or free of errors.

To the extent the law allows, we are not liable for indirect loss, loss of profit or loss caused by circumstances beyond our control. Nor are we liable for sales between seller and buyer at a flea market, or for what others write in messages. This does not limit rights you have as a consumer under mandatory law, nor liability for damage we have caused intentionally or by gross negligence.

11. Termination

You can stop using Hysi and delete your account whenever you like, in the app («Delete all data»).

If you materially breach these terms, we may close or delete your account or your flea market. We will give notice in advance and a chance to put things right, unless it is urgent for the sake of other users, security or the law. If we close down the service, we will give ample notice and a chance to take your data out.

12. Changes to these terms

We may change these terms. We announce material changes in the app at least 30 days before they take effect, unless the change is required by law. If you use Hysi after the changes take effect, you accept the new terms. The current version is always available at **www.hysi.app**.

13. Governing law and disputes

Norwegian law applies. We try to resolve disagreements amicably, so please contact us at post@hysi.app first. As a consumer, you can also complain to the Norwegian Consumer Council (**forbrukerradet.no**). Disputes that are not resolved go to the ordinary courts, at the consumer's place of residence when you are a consumer.

14. Contact

Hysi Premer, organisation number 937 439 725, Gøteborggata 6B, 0566 Oslo, Norway. E-mail: **post@hysi.app**.

This English version is a translation. If the versions differ, the Norwegian version applies.